



Welcome
to the
Romantik Hotel | Restaurant Hirsch

We wish you a
pleasant stay
and a fantastic holiday,
and hope that you will feel
at home in our hotel.

*The Windhösel family
& all the team*

Contact details:

Romantik Hotel | Restaurant Hirsch
Gerd Windhösel GmbH
Im Dorf 12
72820 Sonnenbühl-Erpfingen
Germany

Tel. +49 7128 9291-0

Fax +49 7128 9291-34

info@romantikhotel-hirsch.de

Important in-house telephone numbers:

Reception: 60

Night emergency number: 31 (the Windhösel family's private number)

External calls:

For external calls, please press “0” and wait for the dial tone.

You can be called directly from external numbers. The extension number is:
+ 49 7128 9291 + your room number

Emergency numbers

Police	110
Fire brigade	112
First aid – medical emergency service	+ 49 180 1929 219
General practitioner, Dres. Werner, Letsche & Lang	+49 7128 606
Alb Engstingen police station	+49 7129 9326 60
Pfullingen police station (out of hours)	+49 7121 9918 0
Alb klinik Münsingen	+49 7381 181-0
Reutlingen district hospital	+49 7121 200-0
Dental emergency service	+49 1805 9116 40

International dialling codes:

Belgium	0032	United Kingdom	0044	Austria	0043
Canada	001	Italy	0039	Sweden	0046
Denmark	0045	Luxembourg	00352	Switzerland	0041
France	0033	Netherlands	0031	USA	001

A

Adapters (international)/chargers

These can be borrowed from reception.

AlbCard

The AlbCard will be handed to you at check-in, allowing you to make the most of your stay with free entry to attractions and limitless use of environmentally friendly public transport throughout the Swabian Alb. Further information is available [here](#).

Arrival & departure

Your room will be ready at 3:00 p.m. on the day of arrival.

Your check-out time is 11:00 a.m. on the day of departure.

Please contact reception if you would like to arrange a later check-out time.

Attractions/places to visit

Information can be found on our [website](#). Brochures are available at reception.

B

Baby cot

A baby cot with bed linen can be provided free of charge (subject to availability).

Banks in Erpfingen

VoBa Ermstal-Alb	town centre, approx. 500 m
KSK Reutlingen	Udingen (approx. 7 km), town centre

Bathrobe & slippers

These are available free of charge in your wardrobe.

Bicycles

Bicycles are available free of charge and e-bikes can be hired for a fee.

Please ask at reception.

Bill

Please provide us with your exact billing address on arrival.

On request, we would be happy to prepare your bill the evening before your departure so that you can check out more quickly. Please pay your hotel bill in cash, by EC card or credit card (MasterCard, Visa or American Express). Hirsch specials as well as special offers can only be paid for in cash or by EC card.

Blankets

An additional blanket can be found in the wardrobe.

More blankets are available on request at reception.

Breakfast

Enjoy a hearty breakfast with plenty of fresh and regional products in the conservatory with views of the garden or, depending on availability, in our other rooms.

Monday to Friday

7:00 am to 10:00 am

Saturday, Sunday and public holidays

8:00 am to 10:00 am

Bus service

Information is available at reception.



Children

Children up to 6 years of age stay free of charge in their parents' room.
For children aged 3 or over, we charge a flat rate for breakfast of €6.50 per day.

Children's playground

The nearest playground is located at the edge of the town
(in the direction of Stetten) right next to the gym and festival hall.

Children's playroom – unattended

Our children's playroom is located in the basement.
Parents are responsible for their children.

Church/religious services

We would be happy to inform you about the times of services.

Coffee and homemade cake

We serve coffee and homemade cake on Sundays and public holidays from
3:00 pm to 5:30 pm.

Complaints

Please contact reception immediately so that we can take care of any complaints
straightaway.

Credit cards

We accept Visa, American Express and MasterCard.

Cross-country skiing

There are around 50 km of groomed cross-country skiing trails of various degrees
of difficulty in the community of Sonnenbühl. Further information is available
[here](#) or at reception.

D

Dinner is served from 6:00 pm to 9:30 pm.

Dine in our **Dorfstube**, which serves regional Swabian cuisine (daily), **or** in our **Restaurant Hirsch**, where you can enjoy award-winning local cuisine (Thursday to Sunday).

We recommend that you reserve a table in advance.

Display cases

Please contact our staff if you are interested in purchasing any of the items in our display cases.

Dogs/pets

Dogs are welcome in certain rooms.

A flat rate for accommodation and cleaning is charged at €8.50 per dog per day. Please note that dogs are not allowed in Restaurant Hirsch.

Furthermore, we would like to inform you that you are fully liable for any soiling and damage caused as well as for any losses incurred due to the room not being able to be occupied during the cleaning or repair work.

E

Emergency exit

Please familiarise yourself with what to do in an emergency. The emergency exit you should use in an emergency is marked on the emergency plan next to your room door.

Extra bed

An extra bed can be provided in certain rooms.

We charge €45.00 per night including breakfast.

F

Flowers/flower vases

Flowers can be ordered at reception or directly from the florist:

Gärtnerei Scholz, Melchingen	+49 7126 321
Blattwerk & Co., Trochtelfingen	+49 7124 93 11 13
Blumen & Ambiente, Reutlingen	+49 7121 38 73 25

Flower vases are available at reception.



Garden & terrace

In the summer months and in good weather, our garden and terrace are open at the same time as our Dorfstube.

Gift vouchers

A brilliant gift idea, which we would be happy to customise for you.

Golf courses

There are six 18-hole courses located in the local area:

<u>Golfclub Reutlingen-Sonnenbühl</u> *	(6.9 km)
<u>Golf ER Club Schwaben</u>	(19.2 km)
<u>Golfclub Schloss Kressbach</u>	(26.8 km)
<u>Golfclub Hechingen-Hohenzollern</u> *	(29.4 km)
<u>Golfclub Sigmaringen Zollern-Alb</u>	(42.7 km)
<u>Golfclub Schloss Weitenburg</u>	(43.7 km)

* Guests staying in our hotel receive green fee discounts.



Hairdresser

Dirk Müh Friseure (opposite the hotel)
Please call +49 7128 2727 to make an appointment.

Half-board

If you are staying for 3 nights or more, you can add half-board to your booking for €45.00 per person per evening.

Hiking maps & tips

Maps and tips are available at reception. Mr Windhösel knows the region particularly well – and would be happy to give you tips and recommendations.

Hotel/front door key

Your room key also serves as the front door key for the doors at the rear hotel entrance (courtyard). Please take good care of your key. If you lose it, the entire locking system would need to be replaced.

I

Ironing service

We would be happy to iron your clothes. Please ask at reception.

L

Late check-out

Please ask at reception.

Laundry change

Towels and bed linen are changed every three nights if you are staying with us for a longer period of time. On request, we can change them in accordance with your needs.

Luggage service and storage

Please contact reception if you need help with your luggage or if you want us to store your luggage temporarily.

Lunch is served from 12:00 to 2:00 pm

Dine in our **Dorfstube**, which serves regional Swabian cuisine (daily), **or** in **our Restaurant Hirsch**, where you can enjoy award-winning cuisine (Friday to Sunday).

We recommend that you reserve a table in advance.

M

Minibar

The mineral water provided in your room is free of charge. Sustainability and taking care of the environment play an important role in our hotel. With this in mind, we do not provide minibars in our rooms, as they consume an enormous amount of energy. Upon request, we will of course be happy to provide you with cool drinks.

Order from reception by calling 60.

N

Newspapers & magazines

These can be found in the entrance and sauna areas as well as at the entrances to each floor.

The regional daily newspaper (Monday to Saturday) is available at reception.

Nordic walking

You can borrow sticks and obtain information on suitable tours at reception.

O

Outdoor swimming pool

The nearest outdoor swimming pools are located in [Mössingen](#) and [Pfullingen](#).

P

Packed lunch

We would be happy to prepare packed lunches for your picnic or hiking trip or on your day of departure at the price of €10.00 per person. Please inform reception the evening before.

Parking spaces

You can park your vehicle free of charge in the parking spaces located outside the hotel.

Pharmacy

[Alb-Apotheke](#), Undingen (tel. +49 7128 2334)

Photocopies/fax/printing

We would be happy to take care of this for you at reception (€0.30 per sheet).

Pillows

We would be happy to provide you with additional pillows. Please ask at reception. Neck support pillows, millet husk pillows and anti-allergy pillows are all available.



Reception

The reception is staffed from 7:00 am to 11:00 pm.

Rental service

Nordic walking sticks, bicycles and various walking and cycling maps are available free of charge during your stay with us. Please contact our staff.

Room cleaning service

The rooms are cleaned between 8:00 am and 12:00 pm.

If you do not wish to be disturbed, please hang the “Bitte nicht stören” (“Please do not disturb”) sign on the outside of your room door.

Room key

Your room key also serves as the hotel entrance key and is part of a locking system. You are welcome to leave your key at reception during the day. If you are planning to return after 10:00 pm, please take your room key with you so that you can enter the hotel and your room whenever you wish.

Please return your room key to reception when you check out.

Room safe

You can find a safe in the wardrobe to use free of charge.

Room service – plus €5.00 service charge per order

Depending on what you require, room service is available from 7:00 am to 10:00 pm.



Sauna

Our relaxing sauna area typical of the Alb region can be found in the basement.

Sauna hours: 4:00 pm to 7:00 pm

Sauna towels are available on the shelf.

Sewing kit

A sewing kit for small repairs is available in the basket in your bathroom.

Shoeshine service

A shoeshine machine is located on the first floor next to the lift.

Ski lifts

The nearest ski lift is in Erpfingen (with floodlight).

Another ski lift is located in Genkingen.

Smoking – we are a non-smoking hotel

Smoking is not permitted in the building. If we find out that you have been smoking in your room, we will charge you for the damage incurred.
You are welcome to smoke outside. Ashtrays are available at both entrances.

Ski schools

Ski schools can be found in [Erpfingen](#), [Undingen](#) and [Genkingen](#).

Souvenirs

You can find regional souvenirs, e.g. honey, books, cooking oils, Alb lentils, tea, wine and much more next to reception.

Sports shop

[Tommi's Sportshop](#), Kappelleschweg 15, 72818 Trochtelfingen, tel. +49 7124 2855



Taxi

[Albtaxi Kraus](#), tel. +49 7124 922 29. We would be happy to book a taxi for you.

Technical faults

If you notice any technical faults in your room, please contact reception immediately.

Telephone charges

We charge €0.25 per unit.

Toiletries

A selection of toiletries can be found in the bathroom. Please contact reception if you require any other items.

Tourism tax

Our establishment is required to charge tourism tax.
Tourism tax amounts to €0.50 per person per day.

Tourist information

Rathaus Undingen, Hauptstrasse 2, 72820 Sonnenbühl, tel. +49 7128 925-18
Monday to Friday: 9:00 am to 12:00 pm

W

Wake-up call

Please ask at reception if you would like a wake-up call.

Washing & ironing service

We would be happy to wash your personal laundry in our in-house laundry room for a fee. There is a laundry bag in your wardrobe. Leave the laundry bag in the room where it is visible to the room attendant or bring it to reception. Please let our reception staff know when you require your laundry to be returned to you.

Wellness offers

We offer a small selection of different massages, beauty and wellness treatments. These are provided by arrangement in our sauna area (mornings only) or in your room.

If you are interested, please contact Ms Thiedmann directly on +49 174 1866946.

Wi-Fi

Wi-Fi is available for you to use free of charge in our hotel.

Username: Hirsch

Password: romantikhotel

*“No pleasure is temporary,
for the impression it leaves behind
is permanent.”*

Johann Wolfgang von Goethe